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# Health Partnerships Overview and Scrutiny Committee – supplementary

**Tuesday 27 March 2012 at 7.00 pm** Committee Rooms 1 and 2, Brent Town Hall, Forty Lane, Wembley, HA9 9HD

## Membership:

Members Councillors:

Kabir (Chair) Hunter (Vice-Chair) Beck Colwill Daly Hector Ogunro RS Patel **first alternates** Councillors:

Mitchell Murray Leaman Clues Baker Ketan Sheth Aden McLennan Naheerathan second alternates Councillors:

Moloney Ms Shaw Cheese Kansagra Van Kalwala Al-Ebadi Oladapo Oladapo

**For further information contact:** Toby Howes, Senior Democratic Services Officer 020 8937 1307, toby.howes@brent.gov.uk

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## The press and public are welcome to attend this meeting



# Supplementary agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

## ltem

## 13 Recruitment of Health Visitors in Brent

The Health Partnerships Overview and Scrutiny Committee has asked for an update from NHS Brent on the progress that has been made to recruit additional health visitors in Brent. The Coalition Government has committed to the recruitment of an additional 4,200 health visitors in England by 2015, with recruitment to be locally led. The report addresses how this is being achieved in Brent.

## 14 Work programme 2011/12

- Please remember to SWITCH OFF your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.
- Toilets are available on the second floor.
- Catering facilities can be found on the first floor near the Paul Daisley Hall.
- A public telephone is located in the foyer on the ground floor, opposite the Porters' Lodge

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# Health Partnerships Overview and Scrutiny Committee 27<sup>th</sup> March 2012

Report from the Director of Strategy, Partnerships and Improvement

For Action

Wards Affected: ALL

# **Recruitment of Health Visitors in Brent**

#### 1.0 Summary

1.1 The Health Partnerships Overview and Scrutiny Committee has asked for an update from NHS Brent on the progress that has been made to recruit additional health visitors in Brent. The Coalition Government has committed to the recruitment of an additional 4,200 health visitors in England by 2015, with recruitment to be locally led. A report has been provided that addresses how this is being achieved in Brent.

#### 2.0 Recommendations

2.1 The Health Partnerships Overview and Scrutiny Committee should consider the report provided on recruiting health visitors in Brent and question officers on the issues raised in the report.

#### Contact Officers

Andrew Davies Policy and Performance Officer Tel – 020 8937 1609 Email – <u>andrew.davies@brent.gov.uk</u>

Phil Newby Director of Strategy, Partnerships and Improvement Tel – 020 8937 1032 Email – <u>phil.newby@brent.gov.uk</u> This page is intentionally left blank

## NHS Brent Briefing Paper for Brent Health Partnership Overview and Scrutiny Committee on Health Visiting

## 1. Introduction

This briefing is aimed at informing the Brent Health Overview & Scrutiny Committee of the progress of the implementation of the national "Call to Action" implementation plan for health visiting which is being coordinated by the NHS Brent Health Visiting Project Board.

## This paper:

This update is provided by NHS Brent. A Health Visiting Implementation Project Board was set up in September 2011 operating until the end of March 2012 with the aim to lead on the local implementation of the national implementation plan through a systematic process of scoping current partnership working, commissioning specifications, workforce issues and aligning them to national recommendations and local tri-borough negotiations.

## 2. Background & Context

Health visitors are nurses or midwives who hold post-graduate specialist practitioner qualifications and work in the field of child family and public health. They combine nursing or midwifery and public health education giving them the ability to combine biomedical and psychosocial knowledge with understanding of the health system and of the child and family health and wellbeing. They apply skills in working with individuals and communities thereby maximising health outcomes and reducing health inequalities<sup>1</sup>.

New research knowledge about the critical importance of children's early brain development, as well as evidence about the effectiveness of prevention, early intervention and parenting support has resulted in a strengthened role for health visiting. This has been incorporated into the *Healthy Child Programme (HCP) pregnancy and the first five years of life* (Nov 2009, revised 2010)<sup>2</sup>, which sets

<sup>&</sup>lt;sup>1</sup> NHS London (2011) Health Visiting Briefing, December 2011, "Narrative for Commissioners & Providers" Department of health (2009, revised 2010). Healthy Child Programme,(HCP) pregnancy and the first five years of life http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH 107563

out the recommended framework of universal and progressive services needed to promote optimal health and development for early life stages and family wellbeing. The Healthy Child Programme provides the opportunity to identify families who are in need of additional support and children who are at risk of poor outcomes. It also outlines the roles and responsibilities of commissioners, health, education, local authority and other partners to encourage the development of high-quality services. The Government consequently published the Health Visitors Implementation Plan: A Call to Action (February 2011) setting out the government's ambitious new plans to expand and rejuvenate the health visiting service. In December 2011, A Call to Action – One Year On, Progress Report was published highlighting progress in key areas of the programme (Appendix 1). This report was put together by the national Programme Implementation team and network of key "critical" stakeholders.

## 2.1 Current workforce allocation

NHS London has finalised the allocation of the London trajectory for 2012 -15 on a provider basis (Table 1) using a deprivation modelling methodology taking into account vacancy rates, deprivation, caseload in order to obtain an ideal distribution of the additional staff in post required up until 2015.

Provider	•		Required staff in post as at April 2013	Required staff in post as at April 2014	Required staff in post as at April 2015
			WTE		
Ealing Hospital NHS Trust	97	103	126.6	155.7	182.9
NHS Brent	28.9	31.9	44	58.9	72.7

Table 1. NHS London Trajectories for Health Visiting in Brent

Provider	Staff in post (April 2012)	Required staff in post (April 2012)	Vacancies (April 2012)	Required staff in post as at April 2015	Total to recruit to Brent by April 2015
			WTE		
NHS Brent	28.9	31.9	3	72.7	43.8

Table 2. NHS Brent Health Visiting Requirements

## 2.2 Health visiting in Brent

In February 2011, the Health Visiting National Implementation Plan – A Call To action was published by the Department of Health. In June 2011, the Borough Director in liaison with the Lead commissioner for Maternity and Families agreed that the Consultant in Public health (Maternal and Child Health) should project lead a "task & finish group" that would develop and embed an implementation plan for Brent. Funding was made available for administrative support until March 2012.

The project group has met five times since October 2011 and the following have been agreed:

- 1. Terms of reference and membership document (Appendix 2)
- 2. Draft Vision for Health visiting service in Brent (Appendix 3)
- Work stream leads and summary of progress of the four work streams (Appendix 4)
- 4. Dataset for a baseline demographic & geographic analyses of health visiting service in Brent which has commenced and due to be completed by the end of March 2012(Appendix 5)
- 5. Project plan & timeline up until March 2012 (Appendix 6)
- 6. A launch event in March 2012.

## 2.3 Impact of Implementation Plan in Brent

Whilst investment in training for more health visitors is welcomed, it is not yet clear how the increased workforce will be funded and sustained. In addition to funding additional health visitors, higher grade staff will be required as practice teachers / clinical supervisors in addition to additional administrative staff to support the increased workforce. From April 2013, health visiting services will be commissioned by the NHS Commissioning Board, and a new National Health Visiting Taskforce will oversee the improvement and expansion of health visiting in England. Clarification would need to be sought about how local service development will be managed and whether additional funding will be made available to pay for what is projected to be almost a doubling of the current health visitor posts across Brent. For 2012/13 NHS Brent has identified additional funding to support recruitment up to the level required for April 2013 i.e. 44 posts with funding post 2013 being considered on an ongoing basis.

## 3. Summary

The health visiting service & health visiting workforce establishment has developed over time in response to local needs, additional investments and different models of service delivery. NHS Brent commissions health visiting services from Ealing ICO (Integrated care Organisation), in order to deliver the 0-5 Healthy Child Programme and safeguarding services. Despite the additional nurses in training it remains difficult to recruit and retain qualified health visitors, particularly in London, and this is being managed with the use of agency staff and the employment of Band 5 staff nurses working with qualified health visitors.

The Health Visitor Implementation Plan provides an opportunity to review the health visiting workforce and health visiting strategy across the London borough of Brent and to plan for an incremental increase in qualified staff based on a more equitable and needs based approach. The Implementation Plan has made tremendous progress and is on target on the deliverables agreed.

## 4. Recommendation

The Overview & Scrutiny Panel is asked to note progress of local implementation process.

#### Appendix 1

#### Summary of a Call to Action – One year on Report

Source: http://www.dh.gov.uk/health/2011/12/health-visitor-progress-report/

#### A. Context

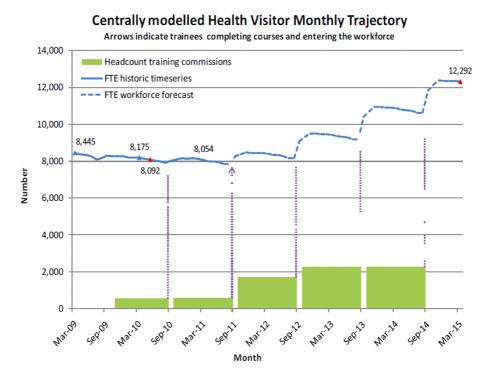
- In February 2011, the Department published the *Health Visitor Implementation Plan 2011-*15 – A Call to Action, which set out what implementing that commitment means for families, health visitors, nurses and foundation years staff, the NHS and wider organisations. And in July 2011, the Department of Health and Department for Education jointly published *Families in the Foundation Years* and *Supporting Families in the Foundation Years* as the Government's overall strategy and offer for families in relation to the foundation years.
- The report published on the 30<sup>th</sup> December 2011 sets out progress on key areas of the Programme since it commenced. The national implementation team will publish summary progress reports against the Government's commitment every quarter until 2015.
- The programme has been shaped around three main themes:
  - Growing the workforce through new and innovative approaches to training; promoting return to practice; promoting retention;
  - Professional mobilisation to engage and re-energise the health visiting profession; promote learning and good practice, including in relation to building community capacity;
  - Aligning delivery systems, ensuring policy alignment and that we have robust commissioning, measurement, incentives and systems in place to drive progress.

#### B. Growing the workforce – Key points

- The Government's commitment is to increase the number of health visitors by 4,200 by April 2015, against a May 2010 baseline of 8,092 full time equivalent posts. The NHS has made good progress so far this year. The number of planned commissions in place for 2011/12 has trebled since the 2010/11 financial year.
- Presently, there are over 500 newly qualified health visitors who have just completed their training and are entering the workforce, and DH has sought and received assurances that jobs will be available, with health communities using the significant investment.
- The Department launched a recruitment drive in late March 2011, however, a really significant rise in numbers of health visitors in post is not expected until autumn 2012, when the 2011/12 cohort of nurses complete their training.
- DH will be monitoring key data returns from the service, for example on numbers, training commissions and fill rates to assess delivery against trajectory and overall performance in delivering the programme.

• An "indicative" trajectory (Figure 1) has been developed to reflect the expected change in the workforce through to 2015 which will be reviewed on an annual basis.

#### Figure 1



The trajectory is <u>indicative only</u> and based on central analysis of likely workforce change due to attrition, retirements, new trainees and return to practice initiatives.

#### C. Professional mobilisation – Key points

- Clinical and professional leads of the Programme have undertaken extensive engagement with practitioners, leaders and partners with at least 2000 professionals to date. The profile of the profession continues to be raised in addition to the Government's commitment and service vision.
- The Building Community Capacity (BCC) programme was designed and delivered by Northumbria University in March 2011. A Pilot of the programme commenced in 20 Early Implementer (EIS) sites in July 2011, with initial Pilot Projects identified in August 2011.
  - The Health Visitor Programme Board has agreed process for national roll-out of the BCC programme and it is planned that the wider health visiting and school nurse workforce will have access to the BCC Programme commencing January 2012.
  - The model of health visiting has been developed as an e-learning module within the Healthy Child Programme e-learning package. The suite of modules was launched by Public Health Minister, Anne Milton, on July 2011 the Royal Colleague of Paediatrics and Child Health, and is accessible to all health visitors working within the NHS.

- A review of the educational content of Practice Teacher programmes concluded in September 2011. An evaluation report outlining the change in educational content is expected in September 2012.
  - Over the summer of 2011 a Health Visitor Taskforce was established to champion and provide strategic challenge to the delivery of the Programme.

#### D. Aligning delivery systems

- The future commissioning route of the health visitor service and the wider children's public health service from pregnancy to 5 was subject to consultation in the Public Health White Paper, 'Healthy lives, healthy people: our strategy for public health in England' in 2011.
- In the medium term, the Government is committed to transferring commissioning of children's public health services from pregnancy to 5 to local authorities, however, its view is that the commitment to raise numbers of health visitors by 2015 is best achieved through NHS commissioning and has thus retained its proposal that the NHS Commissioning Board should lead commissioning in this area.

#### E. Next steps:

- The **Government's commitment** on health visiting was repeated in the 2012/13 NHS Operating Framework (published in November 2011) and the DH Performance Delivery Team (PDT) will monitor performance as part of monthly discussions with SHAs, with performance also discussed at the monthly NHS Operations Board where outlying organisations/ underperformance will trigger proportional action.
- The **establishment of PCT Cluster Nurse Directors** presented an early opportunity to restate the Government's ambition on health visiting within the context of new cluster arrangements, which will continue until 2013.
- The DH has developed a marketing recruitment strategy, which covers the remaining years of the programme, and provides a framework for national recruitment activity. This activity will continue up to 2014, and will work alongside local recruitment initiatives.
- More details of the governance structures, case studies, programme plan and timescales can be found on <a href="http://www.dh.gov.uk/health/2011/12/health-visitor-progress-report/">http://www.dh.gov.uk/health/2011/12/health-visitor-progress-report/</a>

#### Appendix 2

#### **TERMS OF REFERENCE**

#### A. CONTEXT

The Health Visitors Implementation Plan (2011) set out the government's ambitious new plans to expand and rejuvenate the health visiting service. Under the new vision, health visitors will take the lead on providing a universal service to families to deliver the Healthy Child programme.

The NHS Operating Framework 2011/12 includes the requirement:

PCTS should ensure they develop effective health visiting services, with sufficient capacity to deliver the new service model [to be] set out in "Health Visitor Implementation Plan 2011 – 2015 – A Call to Action": to deliver the Healthy Child Programme, provide greater support to families and develop local community capacity in support of children and families, working closely with Sure Start Children's Centres and other local services. The Government is committed to **developing an expanded and stronger health visiting service as a key element in improving support to children and families** at the start of life. This will entail ending the decline in workforce numbers, beginning to increase posts, workforce numbers and training capacity in the short term, and increasing overall numbers of health visitors by 4,200 by April 2015.

#### B. PURPOSE OF GROUP

The central role of health visitors in child and family public health has been highlighted by the recently published Call to Action: Health visitor implementation plan (2011) which clearly explains the new services for families including a universal Healthy Child Programme and more intensive multi-agency approach to support vulnerable families (Appendix 1).

This Project team, between September 2011 and March 2012 will be leading on the local implementation of the national implementation plan with the aim to evaluate current service provision which will inform an integrated model of the Healthy Child Programme (HCP) delivery in Brent. This would be undertaken through a systematic process of scoping current partnership working, commissioning specification, workforce issues and aligning them to national recommendations and local tri-borough negotiations.

#### C. OBJECTIVES

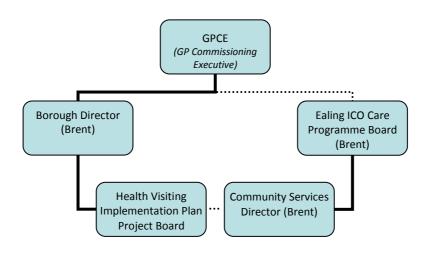
- 1. To identify, collect and collate relevant data, information and intelligence that will inform scoping the health visiting service in Brent.
- 2. To analyse data collected and summarise findings.
- 3. To agree format and details of final report.
- 4. To provide regular updates to the GP Commissioning Executive through the Borough Director.
- 5. To share external learning across North West London.

#### D. DELIVERABLES

- 1. An action plan signed off by the GPCE (GP Commissioning Executive) that will inform the development an Integrated Health Visitor & School Nursing Specification.
- 2. Outcome focussed specification incorporating the Healthy Child Programme as set out nationally to include five levels of service models set to local need.
- 3. Workforce profile including training programme for workforce across health visiting and early years.
- 4. Transition plan to align existing service provision with emerging commissioning responsibilities.
- 5. Communication and engagement plan.
- 6. Clear care pathways for early intervention & prevention programmes:
  - a. support of post natal depression
  - b. breastfeeding support & healthy eating
  - c. immunisation
  - d. stop smoking
  - e. parenting programmes (understanding your child better)
  - f. contraception

#### E. GOVERNANCE & ACCOUNTABILITY

The group will report to the GPCE through Borough Director. Minutes and outputs would also be fed through the Community Services Director (Brent) to the Operational Board as shown below:



#### F. MEMBERSHIP

- 1. Consultant in Public Health, Maternity & Child Health (Project Manager)
- 2. Lead commissioner for Maternity, Children & Families
- 3. Assistant Director/ (GM) of Children Services
- 4. Clinical Manager Lead for Health Visitors
- 5. Clinical Manager Lead for School Nursing
- 6. Head of Early Years & Extended Services
- 7. GP Commissioning Lead for Women & Children
- 8. Designated Nurse for Safeguarding
- 9. Maternity representation
- 10. MSLC (Maternity Services Liaison Committee)<sup>3</sup> Brent representative / service user
- 11. Project Administrator

Other key members of staff would be invited as appropriate.

#### F. QUORUM

There should be at least 4 members present at each meeting. A minimum would be the chair, a commissioning lead, one health visiting provider lead and at least one clinical lead.

#### G. FREQUENCY OF MEETINGS

The meetings will occur fortnightly for the first month and then monthly until completion of project. At least one commissioner and provider in addition to the Project Manager should attend each meeting.

<sup>&</sup>lt;sup>3</sup> Department of Health (2006) National Guidelines for Maternity Services Liaison Committees (MSLCs)

#### Appendix 3 Draft Vision for Health Visiting Service in Brent

#### National vision statement:

Vision enhances the role of health visitors and places them at the heart of developing and providing services for families in the community. The aim is to make sure that all families get the support they need, from the routine health checks and inoculations as part of the Healthy Child Programme, to more in-depth help and support if needed.

#### Brent vision statement:

The Health Visiting Service for Brent is a family-centred, public health service that promotes and is committed to improving outcomes for <u>all</u> children and their families within a community setting. The service will reflect the vision of Brent to provide services that are driven by the prevention of ill health, health promotion & health protection wrapped around the child's needs. This will be achieved by a collaborative approach to integrated service delivery and building upon close partnership working between all stakeholders.

### Appendix 4

#### Work stream Details

Work stream	Objectives	Lead(s)
Growing the workforce	<ul> <li>Collect relevant data on health visitors.</li> <li>Plan recruitment and retention initiatives.</li> <li>Work on increased places and flexible training options.</li> </ul>	Jacinth Jeffers
Professional mobilisation	<ul> <li>Develop the communications and engagement strategy which includes involving partners, parents and health visiting workforce.</li> <li>Collate and share good practice in Brent.</li> <li>Propose design and delivery of a recruitment campaign.</li> <li>Work on leadership development.</li> </ul>	Mary Cleary
Aligning the delivery systems	<ul> <li>Align the service vision and model for key stakeholders.</li> <li>To develop a commissioning framework and outcome measures.</li> </ul>	Mary Cleary / Sue Basham
Staff engagement forum	<ul> <li>To ensure health visitors workforce understand key messages and case for change</li> <li>To ensure effective participation and engagement in the development of key elements of "new" service</li> <li>To ensure good practice is shared and identify areas for ongoing improvements as appropriate</li> </ul>	Sade Adenekan

#### Summary of Progress of Work Streams

#### Growing the workforce

This work stream is aimed at leading the planning and delivering the growth required in workforce capacity, and identifying and quantifying the high impact workforce changes required, including levers and routes for implementation education, substantial increases in Return to Practice, improved career opportunities and improved retention.

Item	Deliverables	December	January	February	March	End of project
		2011	2012	2012	2012	status
1	Confirmation of the <b>baseline number of health visitors</b>					
2	A demographic and geographical analysis to establish location and population need and match with trainees and training places					
3	A robust <b>data collection system</b> for health visitor numbers, in order to measure progress towards an increased workforce across the NHS and local authorities					
4	Delivery of <b>retention initiatives</b> to retain the current health visitor workforce					
5	Delivery of <b>recruitment initiatives</b> to drive the increase in the number of health visitors, including return to practice					
6	An increased training places and flexible training options.					

#### **Professional mobilisation**

This workstream aims to promote and share the new service vision and family offer with all those who will be essential to its delivery; to promote the profile of health visiting as a career; and to strengthen development opportunities for existing staff to restore professional autonomy and decision making. It will improve opportunities to use the full range of health visitor skills and re-emphasise health visitors as key public health professionals, and will create a sense of excitement and energy around future opportunities

Item	Deliverables	December	January	February	March	End of
		2011	2012	2012	2012	project
1	<b>partner analysis</b> of all groups that are interested in and/or will be impacted by the programme					status
2	design and delivery of the communications and engagement strategy and plan					
3	design and delivery of a recruitment campaign					
4	promotion of learning, development and spreading of good practice					
5	design and delivery of <b>professional development</b> training, specifically focused on <b>building community capacity</b> , and specific training in new care packages such as cognitive behavioural therapy and new approaches such as motivational interviewing					
6	supporting high quality professional practice, including the model of practice for effective health visiting and clinical supervision					
7	<b>leadership development</b> to support health visitor leaders to manage and support existing health visiting teams and the new workforce and to promote all health visitors to be seen as leaders in local communities					
8	work on <b>joint training</b> between health visitors and other Children's Centre staff, including outreach and family support					
9	understanding the opportunities of <b>information technology and improved</b> <b>information</b> in supporting the new service model					

#### Aligning the delivery systems

This workstream will design and oversee the systems needed to ensure that the new service is commissioned, that the programme is delivered at pace, that drivers and incentives ensure a strong focus on responding to differential needs and improving outcomes, and that systems promote effective join-up between services in ways that best meet local needs. It will develop approaches in line with developments in the NHS and the opportunities offered by the development of the new public health service, adapting to the process of transition and building for a sustainable future model.

Item	Deliverables	December	January	February	March	End of project
		2011	2012	2012	2012	status
1	A <b>service vision and model</b> and <b>service offer to families</b> for health visiting services that delivers the Healthy Child Programme and is aligned Children's Centres, early years, early intervention services and the new Mental Health Strategy.					
2	A <b>commissioning framework</b> on which to develop local commissioning specifications					
3	Agreed outcome measures of the impact of increase in health visitor capacity					
4	Delivery plans for 2011/12, developed with NHS London & Ealing ICO					
5	<b>Evidence of implementation support</b> for SHAs and PCTs in 2011/12 to support the achievement of the commitment at regional and local levels					
6	A transition model for <b>new delivery</b> aligned with the emerging system architecture and responsibilities for commissioning.					

#### Staff engagement forum

This work stream is aimed at ensuring wide communication and engagement with key stakeholders. Engagement will entail ensure that Health visitors working across health and early years services and at community level will build and strengthen partnerships, including with general practice, midwifery and Children's Centres.

ltem	Deliverables	December 2011	January 2012	February 2012	March 2012	End of Project Status
1	Evidence about what health visitors like / dislike about their role and any productivity measures that may change this, e.g. use of resources and working practices					
2	Identify partners in Brent (organisations/individuals) who are interested in and/or will be impacted by the implementation programme					
3	Develop a local narrative around the commitment and the role of the health visitor set within wider GP and early years narrative					
4	Identify the tools that will be required locally to support shared learning on how to deliver mass mobilisation					
5	Identify learning from current delivery in Brent highlighting impact of evidence based initiatives					
6	Identify opportunities for joint training between health visitors, midwifery and Children's Centre staff					

#### Appendix 5 Agreed dataset for Demographic & Geographical Profile for Brent - Dataset for inclusion

Topic / area	Priority	Ease of production / access	Geographical detail	Benchmark available?	Source	Comments
Population level data						
Number of women of childbearing age	1		Ward	?	GLA / ONS	
Number of maternities	1		Ward		ONS	RIO but ONS should? have data
Number of births	1		Ward		ONS	RIO but ONS should? have data
Fertility rate	1		Ward	Yes	ONS/RIO	
Population age group 0-5 years	1		Ward	Yes	ONS / GLA residents	Can we break down further? To Under 1s very vulnerable 1-2yrs and 2-5yrs
Movements out of area	2		Ward	No	Exeter data/ RIO	
Movements into area	2		Ward	No	Exeter data/ RIO	
Ethnicity of mother	1		LA	Yes		
Country of birth of mother	2		LA	Possible	Exeter data/ RIO	
Mother's first language	3		LA	No	Exeter data	
Wider determinants						
Child poverty	1		Ward (LSOA)	Yes	IDACI	
Housing tenure	2	_	Ward		Census	
Lone registration	1		LA?		ONS	Borough level?
Teenage pregnancy	1		Ward	No	SUS	
<ol> <li>Looked After Children</li> <li>No of LAC out of borough placements</li> <li>No of initial health assessments</li> <li>No of review health assessments</li> <li>% immunisations</li> </ol>	1		??	Possible	LA	Data can be extracted from Framework-I through Policy & Performance
Domestic Violence Forced marriage, FGM , honour based violence and cases discussed at MARAC	1		??	No	LA	Can be extracted from Framework-I but only REFERRALS with presenting needs of DV.

Topic / area	Priority	Ease of production / access	Geographical detail	Benchmark available?	Source	Comments
<ul> <li>Safeguarding (Child Protection) <ol> <li>Number of case conference reports for initial / reviews</li> <li>Number of CP referrals to social care</li> <li>Outcomes of CP referrals: S47 (CP) , S17 (children in need), NFA (no further action)</li> <li>establishment / staffing</li> </ol></li></ul>	1		Ward	No	Council	Not sure level of data details Available from multiagency high level indicators quarterly reporting in Brent Can be extracted from Framework-I (LA) – it includes the CP start & end date, so can determine those subject to a CP Plan at different time periods.
Health Outcomes						
Low birth weight	1		Ward			
Maternal obesity in pregnancy	1		Ward (LSOA)			
Maternal smoking	1		LA?	Yes	Hosp discharge summaries	ACV should be able to breakdown
Breastfeeding initiation	1		Ward / LA	Yes	Hosp discharge summaries	
Breastfeeding 6-8 weeks	1		Ward	Yes	RiO	
Perinatal / postnatal depression	2		??	No	?RiO	As this subject is part of the CQUIN for ICO <i>Brent this can</i> <i>be pulled off RiO but only</i> <i>from 03.10.11.</i>
Child obesity (reception)	1		Ward / School	Yes	NCMP/local data	
Oral health	2		??	Possible	Talk to Claire	To speak to Claire Robertson regarding level available.
Mother accessing mental health services	2		Ward	No	CNWL quarterly data	

Topic / area	Priority	Ease of production / access	Geographical detail	Benchmark available?	Source	Comments
<ul><li>Mothers contacting substance misuse services</li><li>1. Mothers with a disability</li><li>2. Mothers with learning disabilities</li></ul>	3		Ward	No	DAAT teams?	To clarify with Andy Brown if mums are flagged
Services						
12 week booking	1		LA	Yes	Quarterly submissions	Provider data
Antenatal contact	2		Hospital	No	RiO	
Place of birth	2		Ward	Yes	ONS	
Home births	3		Ward	Yes	ONS	
Caesarean sections	2		Ward	Yes – London	SUS/Dr Foster	
Assisted deliveries	2		Ward	Yes - London	SUS/Dr Foster	
Neonatal BCG	1		Hospital	No	Hosp returns (Audiology)	BCG database available in Maternity (NWLH)
Newborn screening	1		Ward / LA	Yes		Clarify with CHR level of data available
Child immunisations	1		Ward / LA	Yes	Various sources	Many sources but possible
Hospital admissions 0-4 years	1		Ward	No	SUS/Dr Foster	
A&E admissions (0-4 years)	1		Ward	No	Needs exploring	Varies by trust submissions

Topic / area	Priority	Ease of production / access	Geographical detail	Benchmark available?	Source	Comments
Speech & Language referrals	2		Ward?	No	RiO / Children Centres	ICO Brent can provide from RiO for core SALT service LA comments- this is recorded by SLT team and included centrally in commissioned report.
Vision referral	3		?	No	Needs exploring	National programme same as hearing
Hearing referrals	3		? Service level	No	Check with Audiology	Available on RiO from ICO Brent
Mental health referrals	2		Ward	No	CNWL Quarterly data?/RiO/CAMHS	Possibly patchy but would require some effort
Children Centre – uptake of services	1		Children Centre level	No	Special data collection exercise?	Can be provided through Estart but would need a list to specify which service for uptake data by children centre or by children centre catchment. Would need to clarify if by family of by number of individuals.

## Appendix 6

## Health Visiting Implementation Plan – A Call to Action Summary of Project Plan

Task		2	011	2012			
	September	October	November	December	January	February	March
Set up project group							
Draft TOR							
Recruit administrator							
Inaugural meeting							
Agree TOR							
Agree membership							
Agree work stream leads							
Agree objectives for work streams			··				
Agree draft vision							
Agree dataset for baseline Demographic profile							
Demographic & Geographical analysis							
Set up staff engagement forum							

Task (Deliverables)	2011		2012				
	September	October	November	December	January	February	March
Workforce mapping exercise							
Transition plan to align existing service provision with emerging commissioning responsibilities							
Communication & engagement plan							
Progress report to Borough Director For sign off with GPCE							
Agree communication strategy for dissemination of project findings							
Review of Work stream outcomes							
Launch event							
End of Project							

## Health Partnerships Overview and Scrutiny Committee – 27 March 2012

2011/12 Work Programme

Meeting Date	Item	Issue	Outcome
9 <sup>th</sup> June 2011	Plans for the future of North West London NHS Hospitals Trust and Ealing Hospital Trust	North West London NHS Hospitals Trust and Ealing Hospitals Trust have taken the initial steps towards a merger, commissioning consultants to see if a business case can be made for such a move. The Health Partnerships Overview and Scrutiny Committee wants to be kept informed of developments as this project progresses.	Report noted. The issue will come back to the committee in Sept or Nov, during the public consultation. There may also be an opportunity to meet informally with the Programme Board during the summer. Joint scrutiny with Ealing and Harrow is also a possibility.
	North West London Hospitals NHS Trust Quality Accounts	The Quality Account from the Hospital Trust will be presented to the committee to give members an opportunity to add its comments prior to submission to the Care Quality Commission.	The committee has sent its response to NWL Hospitals on their Quality Account.
	GP Commissioning Consortia Update and Primary Care	The committee has asked for an update from the Brent GP Commissioning Consortia to be presented to each meeting so that councillors can be kept informed of progress and key issues.	<ul> <li>Report noted. There are a number of issues that the committee has picked up on:</li> <li>Mental health commissioning</li> </ul>
	Issues in Brent	<ul> <li>In addition, the committee will receive reports on the following primary care issues in the borough: <ul> <li>An update on the Burnley Practice tender exercise</li> <li>A report on the situation at Stag Lane clinic, and whether any progress has been made in securing a permanent solution to the issues regarding the building,</li> </ul> </li> </ul>	<ul> <li>how plans for joint commissioning with the council are progressing.</li> <li>Health and social care integration</li> <li>A request for a report on GP</li> </ul>

	or a replacement.	<ul> <li>commissioning plans in July 2011, including these two issues</li> <li>Burnley Practice – will be reported back to the committee if list dispersal is the only option</li> </ul>
Khat Task Group Terms of Reference	The terms of reference for the group will be presented to the committee for approval.	Agreed by the committee.
GP list validation exercise	Request for information on the GP list validation exercise following concerns raised by patients and GPs over the process.	Agreed to follow up in July 2011 with a report from NHS Brent setting out how the project has gone, what lessons have been learned and the number of patients that have re-registered following their removal from the GP lists.

Meeting Date	Item	Issue	Outcome
26 <sup>th</sup> July 2011	GP Patient Access Survey Results – Q4 2010/11	The committee is keen to follow up the results of the ACE programme to see what impact it has had on patient satisfaction with access to GP services in Brent. NHS Brent has previously reported that they expected improvement by Q4 2010/11 and so members have asked to see the Q4 results, which should be available for June 2011.	The committee has asked for a report from each of the CCGs on how they will be working to improve access to their surgeries to drive up satisfaction scores. This will be presented to the committee in November 2011.

		This will include individual practice performance. Jo Ohlson has agreed to provide traffic light performance information for each practice.
GP list vali exercise	dation Following the meeting in June 2011, the committee has requested a report from NHS Brent setting out how the project has gone, what lessons have been learned and the number of patients that have re-registered following their removal from to GP lists.	The committee has recommended to NHS Brent and NHS North West London that each practice has its list validated at least once every two years, on a rolling programme for each practice in the borough, to avoid the problems that the current validation exercise has encountered.Information on the number of re- registrations to practices in Brent will also be sent to committee members over the coming months. This issue maybe
		followed up later in the year, depending on the number of re- registrations.
GP Commissio Consortia Update	The committee has asked for an update from the Brent GP Commissioning Consortia to be presented to each meeting s that councillors can be kept informed of progress and key issues.	Report noted. Members have asked for a report on the governance of the CCGs and also the relationship between NHS Commissioning Board, CCGs and
	For July, members have requested that the report includes information:	the local authority, once these become clearer.

	<ul> <li>Mental health commissioning – how plans for joint commissioning with the council are progressing.</li> <li>Health and social care integration</li> </ul>	
North West London NHS Hospitals In Patient Surve results	discussions on the trust's We Care Programme, which	Report noted. This will be followed up in 12 months time.
Central Middlesex Hospital Paediatric Assessment	The North West London NHS Hospitals trust has asked to place a report on the committee's agenda on their plans for the paediatric assessment unit at Central Middlesex Hospital. They are considering a proposal to merge the unit with the Urgent Unit Care Centre at the site. The Health Partnerships Committee should consider whether a public consultation is needed on this plan and comment on the proposals.	speak to stakeholders about the proposals for the PAU at CMH and report back to the September
North West London NHS Hospitals Tru Budget	1	Report noted. The committee has agreed to follow up this issue with
Health and Wellbeing Bo Update	The committee has asked for an update from the Health and	Report noted. This will now become an agenda item at each committee meeting.

Meeting Date	Item	Issue	Outcome
20 <sup>th</sup> September 2011	North West London Hospitals Maternity Services	There have been widely reported issues at the maternity unit at Northwick Park Hospital in recent months and NHS London has carried out a review of maternity services across London. Officers from the trust should be invited to attend the committee to report to members on the incidents that have taken place and how they have been addressed.	Report noted by the committee.
	Plans for the future of North West London NHS Hospitals Trust and Ealing Hospital Trust	The committee will have an opportunity to consider the business case and respond to the public consultation on the proposed merger. This could be deferred to November 2011, or possibly subject to joint scrutiny meeting with Ealing and Harrow.	Issue to remain in the work programme. Outline Business Case to come to November committee meeting.
	Central Middlesex Hospital Paediatric Assessment Unit	The committee considered the proposal for the PAU at CMH at its July meeting, where it agreed that NWL Hospitals and NHS Brent should speak to stakeholders about the proposals and report back to the September meeting with a report on their views. At that point, the committee will decide to recommend whether formal consultation is needed on the plans for the PAU.	<ul> <li>The committee agreed the two recommendations in the report:</li> <li>The NWLH PAU service is decommissioned at CMH from October 15th 2011, subject to the agreement and sign off of the critical clinical pathways by Clinical leads and GPCE.</li> <li>The paediatric outpatient service and Brent Sickle Cell service will remain at CMH.</li> </ul>
	Joint Strategic Needs Assessment	The committee has asked that the JSNA is brought to a future meeting, so that members can be given an overview of the borough's key health needs. The joint health and wellbeing strategy that will be developed after the JSNA will outline the council and health commissioners plan to tackle the health	The committee will be consulted on the JSNA at their next meeting in October.

	issues facing people in Brent.	
Brent LINk	The Brent LINk will present their annual report to the	Report noted
Annual Report	committee for discussion and comment.	
GP Commissioning Consortia Update	The committee has asked for an update from the Brent GP Commissioning Consortia to be presented to each meeting so that councillors can be kept informed of progress and key	Report noted
Health and Wellbeing Board Update	The committee has asked for an update from the Health and Wellbeing Board to be reported to each committee meeting.	Report noted

Meeting Date	Item	Issue	Outcome
29 <sup>th</sup> November 2011	Integrated Care Organisation Report	The committee has requested a report on the progress of the ICO, since its creation in April 2011. The report should focus on how the ICO has strengthened its leadership in Brent and is addressing the issues highlighted by the council during consultation on its creation. This report should come to the committee in September 2011.	Members requested KPI information on the ICO performance. The committee also agreed that they should follow up the health assessment on LAC issue at a later date. This has been added to the committee's work programme.
	GP Patient Access Survey Results	Following concerns about satisfaction with access and experience at GP practices in Brent, the committee has asked for a report from each of the CCGs on how they are working to improve access to their surgeries to drive up satisfaction	Report noted. The results of the 6 month survey on GP patient satisfaction will be published in December 2011.

		scores. The report will include information on individual practice performance.	
Co	o ommissioning onsortia odate	The committee has asked for an update from the Brent GP Commissioning Consortia to be presented to each meeting so that councillors can be kept informed of progress and key issues.	Noted
We	ealth and ellbeing Board odate	The committee has asked for an update from the Health and Wellbeing Board to be reported to each committee meeting.	Noted
	SNA onsultation	The JSNA will be presented to members to give them an opportunity to comment on the resource and contribute to the consultation.	The committee has asked for another presentation on the JSNA in February 2012, where they will respond to the consultation.
fut We NH Tru	ans for the ture of North est London HS Hospitals ust and Ealing ospital Trust	Presentation of the outline business case, as agreed by the committee at their meeting on the 20 <sup>th</sup> September.	The committee will continue to scrutinise this issue and comment on the merger proposal. An informal meeting with members of the Ealing and Harrow OSCs will be held in Jan 2012.
Re	ental Health ehabilitation ovision in ent	At the request of NHS Brent, this item has been put on the agenda to give members an opportunity to comment on the consultation on Mental Health Rehabilitation provision in Brent.	The committee agreed to visit Fairfield House and Rosedale House to better understand the issues that CNWL are looking to address.
Mie	&E at Central ddlesex ospital	The chair has asked for an update on the plan to close A&E overnight at Central Middlesex Hospital.	The chair will write to the Hospital Trust expressing members' disappointment with communication over the closure of A&E overnight at CMH.

Meeting Date	Item	Issue	Outcome
7 <sup>th</sup> February 2012	Joint Strategic Needs Assessment Consultation	Presentation and discussion on the Joint Strategic Needs Assessment, so that members are able to respond to the consultation.	Agreed to hold a separate meeting to consider the JSNA and respond to the consultation.
	Khat Task Group	Final report of the khat task group for endorsement before it is passed to the council's Executive for approval.	Report endorsed by the committee, with two additional recommendations added in relation to research into khat and a conference on khat to be held in Brent. It will go forward to the Executive for their approval.
	North West London NHS Hospitals Trust / Ealing Hospital Trust Merger	Following the informal meeting with Harrow and Ealing councillors, the item will be added to the committee's agenda for members to finalise their response to the merger proposals.	The committee has agreed to write to the Hospital Trusts with their views on the merger plans.
	North West London Commissioning Strategy Plan	Officers from NHS North West London will be invited to the committee meeting to outline their commissioning plans for the sector, the consultation for which will begin in June 2012.	Further updates will be sought as the pre consultation work on "Shaping a healthier future" continues.
	Diabetes Task Group Scoping Document	For agreement by the Health Partnerships OSC.	The committee has agreed to establish the diabetes task group.
	Health and Wellbeing Board Update	The committee has asked for an update from the Health and Wellbeing Board to be reported to each meeting.	Noted.
	Clinical Commissioning	The committee has asked for an update from the Clinical Commissioning Group at each of its meetings.	Noted.

Group Update	

Meeting Date	Item	Issue	Outcome
27 <sup>th</sup> March 2012	Health needs of People with Learning Disabilities	Brent MENCAP has carried out work with NHS Brent to train GPs, hospital staff and community staff about the health needs of PWLD. The work was paid for by Brent Council Learning Disability Development fund and an independent evaluation report has been produced to highlight this key area of health care. Brent MENCAP has requested that the report be considered by the Health Partnerships OSC as it relates to a task group carried out in 2010 looking at the health needs of people with learning disabilities.	
	Planned Care Initiative	NHS Brent has asked to bring a report to the committee on their Planned Care Initiative. This initiative is in line with plans to provide services outside hospital and involves peer review of referrals by GPs to Specialist, entering into a competitive dialogue with providers around providing some outpatients at lower costs in a community setting. The third strand includes GP practices either at their practice or in networks providing services that are a natural extension of primary care e.g. joint injections.	
	Waiting List Information	The Committee has asked for information on Hospital Waiting times from NWL Hospitals – from referral to seeing a consultant and from referral to planned surgery. This	

	information, and a report will be sought from the local NHS.	
Recruitment of	Councillors have requested an update on how NHS Brent is	
health visitors in	contributing to the Government's aim to recruit an additional	
Brent	4,200 health visitors in England by 2015.	
Public Health	The chair of the committee has asked for a report on the work	
Transfer to	being done to prepare for the transfer of public health services	
Brent Council	to the council. A One Council project will take place to ensure	
	the transfer happens within the Government's timetable and to	
	ensure that the service meets Brent's specific needs once it is	
	integrated within the council.	
Shaping a	Update on pre consultation work and feedback from the	
healthier future	meeting of North West London health scrutiny committee	
	chairs at the end of February 2012.	
NWL Hospitals /	The Full Business Case for the merger won't be published by	
Ealing Hospital	the 27 <sup>th</sup> March, but representatives from the Trust's have	
Trust Merger	offered to prepare a briefing note on this matter for members to	
	consider.	
GP	The committee has asked for an update from the Brent GP	
Commissioning	Commissioning Consortia to be presented to each meeting so	
Consortia	that councillors can be kept informed of progress and key	
Update	issues.	
 Health and	The committee has asked for an update from the Health and	
Wellbeing Board	Wellbeing Board to be reported to each committee meeting.	
Update		

## To be timetabled:

Item	Issue	Outcome

Role of	The chair is keen to look at community pharmacists in Brent,	
community	and how their role in delivering health services can be best	
pharmacists in	utilised. She also wants to look at the way that different	
improving health	elements of the health system, such as GPs and social care	
and wellbeing	work with pharmacists in the borough.	
Mental health	Report to committee on 29/11/11 may provide basis for further	
services in	enquiries about mental health services. Chair of the committee	
Brent	has suggested support for carers of those with mental health	
	problems.	
Patients	The Patients Association has offered to give a presentation on	
Association	patient experience in Brent, based on their evidence and	
Presentation	personal testimonies. The committee should decide whether it	
	wishes to take up this offer.	
Brent Tobacco	The committee would like to follow up the Brent Tobacco	
Control Strategy	Control Strategy, to check the progress of its implementation. It	
	is also interested in specific issues, such as the licensing of	
	shisha bars, to see how this issue is being addressed in Brent.	
Health	The Health Select Committee should make health inequalities	
Inequalities	a major focus of its work in 2010/11. As part of this, a	
Performance	performance framework has been developed to monitor	
Monitoring	indicators relevant to the implementation of the health and	
	wellbeing strategy, which relate to the reduction of health	
	inequalities in the borough. This framework will be presented to	
	the committee twice a year, with a commentary highlighting key	
	issues for members to consider.	
Central	The Urgent Care Centre has opened at Central Middlesex	
Middlesex	Hospital. The committee has asked for a report setting out	
Hospital Urgent	progress and performance issues in the first six months of	
Care Centre	operation for the UCC.	
Sickle Cell and	The Committee has asked for a report Sickle Cell and	
Thalassaemia	Thalassaemia services at North West London NHS Hospitals	
Services Report	Trust. The committee will invite sickle cell patient groups to	

	attend for this item to give their views on services in the	
	borough. This follows a previous report on changes to	
	paediatric in patient arrangements at NWL Hospitals. Members	
	are keen to know how sickle cell patients have been dealing	
	with this change.	
	Recommendation follow up on the task group's review.	
Task Group	Ocurreillen Many Dahr has asked fan an itans an the way that	
	Councillor Mary Daly has asked for an item on the way that	
	NHS Brent is responding to the Government's commitment to	
	increase Health Visitor numbers.	
	Following a report in March 2011 on the borough's Obesity	
	Strategy, the committee has requested a follow up paper on	
	the Breast feeding service in the borough. Members were particularly interested in the role of peer support workers and	
	how mothers are able to access breast feeding services. The	
	committee would also like to have accurate data on breast	
	feeding initiation and prevalence in Brent.	
	NWL are carrying out a questionnaire on the accessibility to	
	Northwick Park of sickle cell patients. The results of this will be	
5	presented to the committee.	
	The committee has asked for a report on end of life care in	
	Brent. Members are keen to look at how the End of Life	
-	Strategy is being implemented and to know what services exist	
	in Brent and how effective they are in delivering care.	
	Added at the request of the committee (meeting on 20 <sup>th</sup> Sept	
	2011).	
GP access I	In December 2011 the results of the six monthly patient survey	
	will be published. Members should scrutinise the results with	
satisfaction	Brent GPs to see how their initiatives to improve access are	
survey results r	reflected in patient satisfaction.	

Future Task Groups

**Female Genital Mutilation** – to investigate whether this practice is prevalent in Brent, to examine the impact on victims, to see what preventative work takes place in the borough and to highlight this issue to those working with young people who are potential victims.

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